

# MACHA MEMBER BENEFITS & SERVICES

Make the most of your membership.



# ABOUT US

Macha/PAR believes that it is our responsibility is to create value and provide exemplary support. Our most important role is responsiveness in providing excellent service to our members, as well as being their primary source for questions, education, and expertise for all their payments needs including ACH, check, card, wire, and faster payments.

Macha is a not-for-profit trade association devoted to providing support to its members by helping them maintain compliance, improve operational processes, and mitigate fraud and risk. PAR is a for-profit subsidiary that provides ACH audits, RDC risk assessments, and unclaimed property education to members.

It is our pleasure to offer our members special pricing on training, publications, and compliance services. Members also receive access to numerous resources and information on the latest changes to rules and regulations on our Members Only page.





# WE LOVE HEARING FROM OUR MEMBERS!

“Help is just a phone call away is a true statement with your organization. The response is always quick and thorough.”

“Always a pleasure!! Everyone at MACHA is great...”

“Thank you for offering these courses and training. It's great to keep up with the industry standards.”

“It is greatly appreciated to be able to reach out and get help whenever needed.”

“We appreciate the support and professionalism.”

“Macha provides excellent support as we need it, and I value attending the continuing education sessions.”

“Over my years in the financial world, I have had to call Macha a number of times for a few crazy and weird situations, I've never had a bad experience, they were always willing to do whatever they could to help.”

“Macha has a wonderful team of professional experts to work with! Very much appreciated!”



# MEMBER BENEFITS & SERVICES

**Macha  
Helpdesk**

**Educational  
opportunities**

**Compliance  
services**

**Participation  
opportunities**

**Discounted  
pricing and  
Package Plans**

**Other  
exclusive  
perks**

# MACHA HELPDESK

**Membership** in Macha entitles everyone in your organization to access our entire staff of payments professionals including Accredited ACH Professionals, National Check Professionals, and Accredited Payments Risk Professionals. You can contact us with **all** your payments questions. We help our members with all U.S. payment rails including:

- ACH
- Cards
- Checks
- Faster, real-time, and emerging payments
- Wire transfers
- And more!

## Contact the Helpdesk:

**Toll free:** (800) 453-1843  
**Email:** [info@macha.org](mailto:info@macha.org)  
**Website:** [www.macha.org](http://www.macha.org)

## Helpdesk hours:

Mid-Atlantic: 8:30am - 6:00pm EST

Midwest: 7:30am - 5:00pm CST

Hawaii: 5:00am - 4:00pm HST





# Educational Opportunities

## In-person, webinar, & on-demand training

We cover topics including ACH, wire transfers, checks, cards, fraud, regulatory compliance, faster payments, and more! More information is available at [www.macha.org](http://www.macha.org).

## Accreditation Prep programs

Join highly-skilled professionals in the finance industry by obtaining your certification(s). Click [here](#) to learn more about the variety of certification programs that we offer:

- **Accredited ACH Professional (AAP)** *Check out our ACH Certificate Package!*
- **Accredited Payments Risk Professional (APRP)**
- **National Check Professional (NCP)**
- **Faster Payments Professional (FPP)**

# Special annual events

## **Electronic Payments Conference**

Middleton, Wisconsin

At Macha's Electronic Payments Conference, you will interact with and learn from industry experts on timely payments topics. An excellent networking opportunity!

## **Payments University**

Midwest | Mid-Atlantic | Hawaii

Payments University is a rigorous, collegiate-style learning environment designed to deliver comprehensive, focused payments education.

## **Fraud Day**

Virtual event

Financial fraud generates billions of dollars annually for bad actors. Join us for this unique live virtual event to hear the latest information on financial and cyber payments fraud.

## **Payments Forum**

Linthicum Heights, Maryland

Introducing our new the Mid-Atlantic Payments Forum. Here, you will interact with and learn from industry experts on a number of timely payments topics. This event is ideal for payments and technology professionals involved in any aspect of payments processing and innovation.



# COMPLIANCE SERVICES

## ACH AUDIT SERVICES

Have us perform your mandatory annual ACH audit! We offer several discounts for first-time and repeat audits for the following:

- Financial Institutions
- Third-Party Senders

## RISK ASSESSMENTS FOR FINANCIAL INSTITUTIONS

We'll complete a comprehensive risk assessment, provide your staff with education, and outline solutions for the following:

- ACH
- Remote Deposit Capture (RDC)

## ADVISORY SERVICES

We know that most solutions do not come in a one-size-fits-all format. We offer assistance with policies, agreements, onboarding, best practices, implementation plans and more for ACH and RDC. We also provide advising for custom requests.

**Compliance services** are available through Macha's subsidiary, **Payment Advisory Resource (PAR)**. To inquire about any of these services, please send an email to [compliance@macha.org](mailto:compliance@macha.org) or give us a call at (800) 453-1843.





# PARTICIPATION OPPORTUNITIES



## **Faster Payments Committee**

Our Faster Payments Committee provides an excellent opportunity to discuss use cases, share lessons learned, understand best practices, identify risk mitigation techniques, and network with peers in the payments industry.

## **Operations Committee**

The Operations Committee reviews all Nacha requests for comment (RFCs) and ballots. This committee also reviews legislative issues and provides comments.

# MEMBERS ONLY PRICING



## Educational events

Your membership entitles you 50% savings on all Macha training sessions.

Webinar registrations allow you to add additional phone lines for just \$35 each.

Expand your savings even further with the purchase of an Educational Package Plan.

## Publications

As a member, you save 50% on Macha payments publications as well.

Visit our [online store](#) to view our complete selection of publications.

## Nacha events and more

Enjoy additional savings when registering for Nacha events like the Payments Institute and Smarter Faster Payments. You also save on exam registrations!

Contact us for this year's member discount code!



# EDUCATIONAL PACKAGE PLANS

Macha's **Educational Package Plans** offer the convenience and cost savings of making a one-time payment for an entire calendar year of training. Think of them as educational season tickets! Any staff member(s), from any department within your organization, may attend Macha training as defined in the plan purchased.

Our Educational Package Plans cover most\* of our training including:

- In-person workshops
- Webinars
- Payments University
- Fraud Day
- Payments Forum

\* Exclusions include our annual conference, on-demand training from our library, unclaimed property training, and accreditation/ certification programs.



## Individual Plans

- Any one (1) employee may register for each eligible session. The registrant may be a different individual for each session (includes webinars).
- \$1,200 per year; \$1,100 for another additional plan.



## Group Plans

- Any five (5) employees may register for each eligible session. The registrants may be different individuals for each session. Includes five lines for webinars.
- \$3,300 per year.

# OTHER EXCLUSIVE MEMBERSHIP PERKS

## Members-only website

Macha's members-only website contains a ton of information that is only accessible by our members.

## Payments Institute Scholarship Awards

Macha's annual scholarship awards provide a once-in-a-lifetime chance for a worthy person to attend Nacha's Payments Institute (TPI).

## NewsWave

Macha's NewsWave is our weekly newsletter and is available to members and non-members alike. However, when we link to privileged information, readers are directed to log into the members-only website.

## Exceptional Partnerships

Macha developed partnerships with a variety of financial organizations to provide our members exclusive offers and resources. You can access this list once you become a member.



# ANY QUESTIONS?

We are here to help!  
Feel free to reach out.

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